




SYMBIOSIS COLLEGE OF ARTS & COMMERCE

An Autonomous College | Under Savitribai Phule Pune University
Reaccredited 'A+' with 3.51 CGPA For Third Cycle By NAAC | College with Potential for Excellence

STUDENT SATISFACTION SURVEY REGARDING TEACHING – LEARNING AND EVALUATION A.Y. 2020-21

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1. Feedback Form:

STUDENT SATISFACTION SURVEY REGARDING TEACHING - LEARNING AND EVALUATION A.Y. 2020-21

* Required

1. Email *

2. Name: *



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F.Y.B.Com

F.Y. B.Com. With Interdisciplinary

F.Y. B.Com. ACCA

S.Y.B.Com

S.Y. B.com. Honours

S.Y. B.Com. ACCA

S.Y. B.Com. ACCA Honours

T.Y.B.Com

T.Y. B.Com. ACCA

T.Y. B.Com. Honours

T.Y. B.Com. ACCA Honours

F.Y.B.A

S.Y.B.A.

S.Y.B.A Honours

T.Y.B.A Honours

T.Y.B.A

M.COM I

M.COM II

M.A. Psychology I

M.A. Psychology II

M.A. Economics Part I

M.A. Economics Part II

M.A. English Part I

M.A. English Part II

4. Roll No. *

5. **Gender ***

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☐

Male

☐

Female

6. Mail ID *

Teaching-Learning and Evaluation

1. How much of the syllabus was covered in the class? *

☐

5. 85 to 100%

☐

4. 70 to 84%

☐

3. 55 to 69%

☐

2. 30 to 54%

☐

1. Below 30%

2. The Curriculum comprises learning values in terms of concepts, knowledge, analytical abilities or broadening perspectives. *

☐

5. Strongly Agree

☐

4. Agree

☐

3. Neutral

☐

2. Disagree

☐

1. Strongly Disagree





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3. The Curriculum enhances your scope to develop entrepreneurial skills. *

☐

5. Strongly Agree

☐

4. Agree

☐

3. Neutral

☐

2. Disagree

☐

1. Strongly Disagree

4. The Curriculum is career oriented. *

☐

5. Strongly Agree

☐

4. Agree

☐

3. Neutral

☐

2. Disagree

☐

1. Strongly Disagree

5. The Classroom learning experience was very encouraging. *

☐

5. Strongly Agree

☐

4. Agree

☐

3. Neutral

☐

2. Disagree

☐

1. Strongly Disagree





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6. How well did the teachers prepare for the classes? *

Mark only one oval.

☐

5. Thoroughly

☐

4. Satisfactorily

☐

3. Poorly

☐

2. Indifferently

☐

1. Won't teach at all

7. How well were the teachers able to communicate? *

☐

5. Always Effective

☐

4. Sometime Effective

☐

3. Just Satisfactorily

☐

2. Generally Ineffective

☐

1. Very Poor Communication

8. The Teachers approach to teaching can best be described as: *

☐

5. Excellent

☐

4. Very Good

☐

3. Good

☐

2. Fair

☐

1. Poor





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9. What percentage of teachers use ICT tools such as LCD Projector, Multimedia, etc.

while teaching? *

☐

5. Above 90%

☐

4. 70 to 89%

☐

3. 50 to 69%

☐

2. 30 to 49%

☐

1. Below 29%

10. The Teachers illustrate the concepts through examples and applications. *

☐

5. Every Time

☐

4. Usually

☐

3. Occasionally / Sometimes

☐

2. Rarely

☐

1. Never

11. Teachers inform you about your expected competencies, Course outcomes and programme outcomes. *

☐

5. Everytime

☐

4. Usually

☐

3. Occasionally / Sometimes

☐

2. Rarely

☐

1. Never





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12. The teachers identify your strengths and encourage you with providing right level of challenges. *

☐

5. Fully

☐

4. Reasonably

☐

3. Partially

☐

2. Slightly

☐

1. Unable To

13. Teachers are able to identify your weaknesses and help you to overcome them. *

☐

5. Every time

☐

4. Usually

☐

3. Occasionally / Sometimes

☐

2. Rarely

☐

1. Never

14. The College/teachers use student's centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

☐

5. To a great extent

☐

4. Moderate

☐

3. Some what

☐

2. Very little

☐

1. Not at all





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15. The teaching and mentoring process in your college facilitates you in intellectual, social and emotional growth. *

- ☐ 5. Significantly
- ☐ 4. Very well
- ☐ 3. Moderately
- ☐ 2. Marginally
- ☐ 1. Not at all

16. The overall quality of teaching-learning process in your college is very good. *

- ☐ 5. Strongly agree
- ☐ 4. Agree
- ☐ 3. Neutral
- ☐ 2. Disagree
- ☐ 1. Strongly disagree

17. Fairness of the internal evaluation process by the teachers. *

- ☐ 5. Always fair
- ☐ 4. Usually fair
- ☐ 3. Sometimes unfair
- ☐ 2. Usually unfair
- ☐ 1. Unfair



4
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18. Was your performance in assignments discussed with you? *

☐

5. Everytime

☐

4. Usually

☐

3. Occasionally/Sometimes

☐

2. Rarely

☐

1. Never

19. Your mentor does a necessary follow-up with an assigned task to you. *

☐

5. Everytime

☐

4. Usually

☐

3. Occasionally/Sometimes

☐

2. Rarely

☐

1. don't have a mentor

20. Teacher encourage you to participate in extracurricular activities. *

☐

5. Strongly agree

☐

4. Agree

☐

3. Neutral

☐

2. Disagree

☐

1. Strongly disagree





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21. The college takes active interest in promoting internship, student exchange, field visit opportunities for students. *

- ☐ 5.Regularly
- ☐ 4.Often
- ☐ 3.Sometimes
- ☐ 2.Rarely
- ☐ 1.Never

22. The college makes effort to engage students in monitoring, review and continuous quality improvement of the teaching learning process. *

- ☐ 5.Strongly agree
- ☐ 4.Agree
- ☐ 3.Neutral
- ☐ 2.Disagree
- ☐ 1. Strongly disagree

23. The college has made available various value added courses to enhance skills and knowledge. *

- ☐ 5.strongly agree
- ☐ 4.Agree
- ☐ 3.Neutral
- ☐ 2.Disagree
- ☐ 1.Strongly disagree





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24. The college provides enough exposure for grooming students personality. *

☐

5.Fully

☐

4.Reasonably

☐

3.Partially

☐

2.Slightly

☐

1.Unable to

25. Give three observations/suggestions to improve the overall teaching learning experience in your college.





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2. REPORT ON STUDENT SATISFACTION SURVEY REGARDING TEACHING - LEARNING AND EVALUATION AY 2020-2021

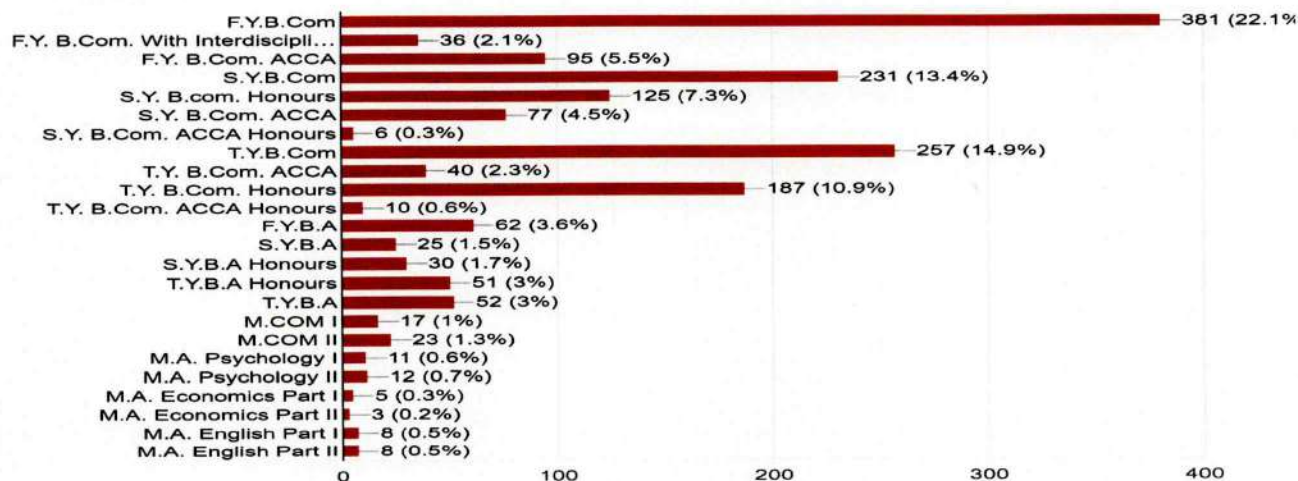
Student satisfaction survey for the Academic Year 2020-2021 has been conducted through a comprehensive and well-structured questionnaire. A Google Form for the same was shared to all students on their mail to collect their responses. 1723 students have submitted their responses through Google Form.

STUDENT SATISFACTION SURVEY REGARDING TEACHING - LEARNING AND EVALUATION

AY 2020-2021

Class:

1,723 responses





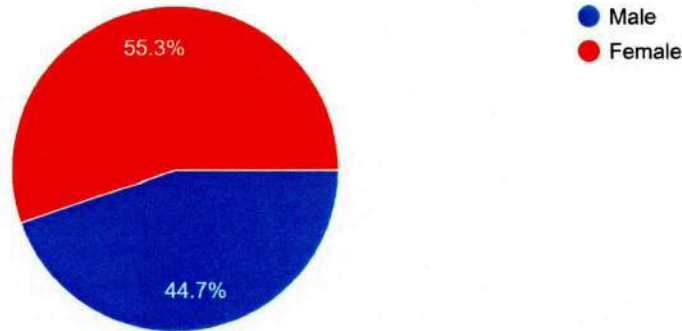
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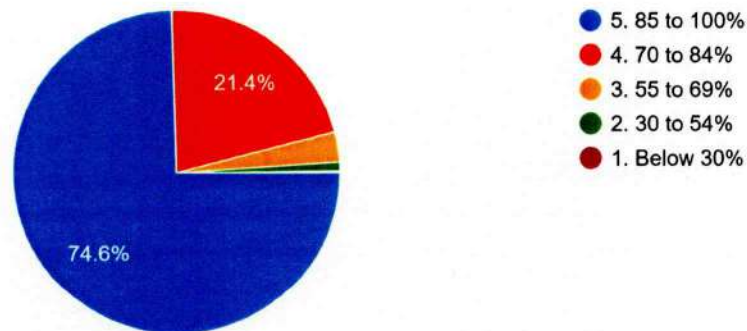
Gender

1,723 responses



1. How much of the syllabus was covered in the class?

1,723 responses




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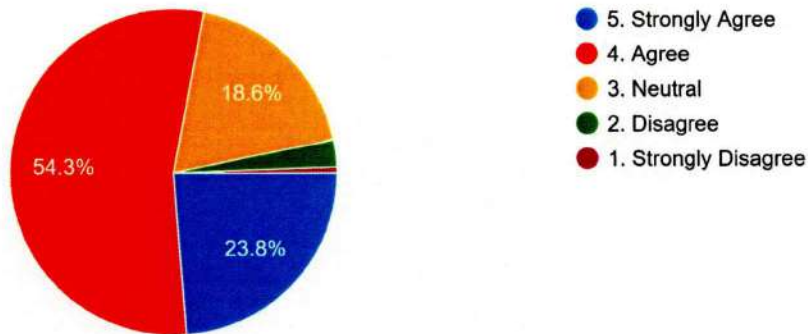


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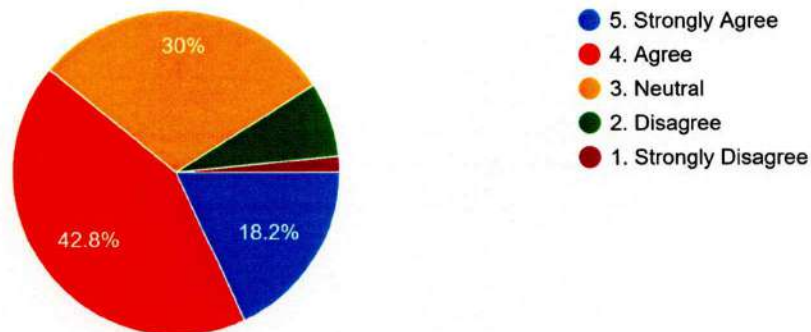
2. The Curriculum comprises learning values in terms of concepts, knowledge, analytical abilities or broadening perspectives.

1,723 responses



3. The Curriculum enhances your scope to develop entrepreneurial skills.

1,723 responses




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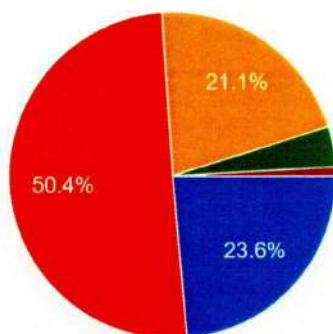
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4. The Curriculum is career oriented.

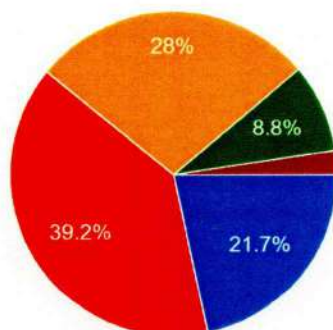
1,723 responses



- 5. Strongly Agree
- 4. Agree
- 3. Neutral
- 2. Disagree
- 1. Strongly Disagree

5. The Classroom learning experience was very encouraging.

1,723 responses



- 5. Strongly Agree
- 4. Agree
- 3. Neutral
- 2. Disagree
- 1. Strongly Disagree

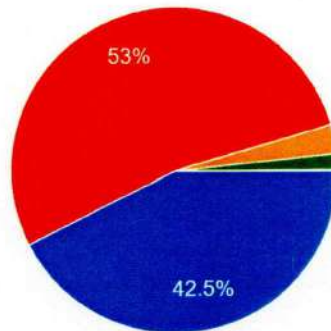



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6. How well did the teachers prepare for the classes?

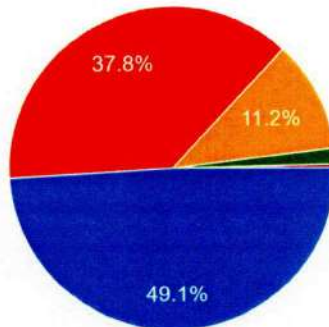
1,723 responses



- 5. Thoroughly
- 4. Satisfactorily
- 3. Poorly
- 2. Indifferently
- 1. Won't teach at all

7. How well were the teachers able to communicate?

1,723 responses



- 5. Always Effective
- 4. Sometime Effective
- 3. Just Satisfactorily
- 2. Generally Ineffective
- 1. Very Poor Communication




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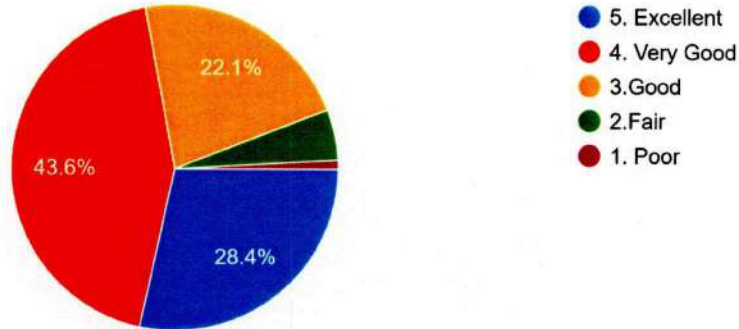
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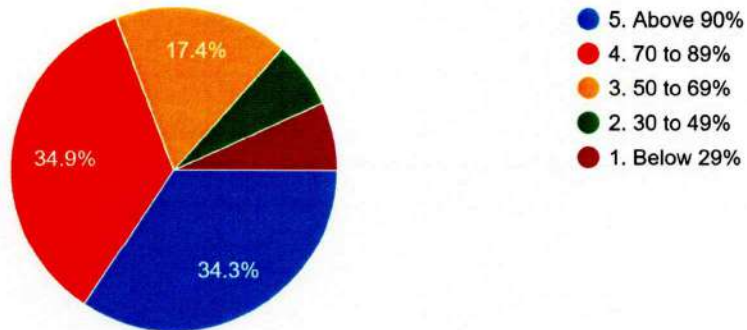
8. The Teachers approach to teaching can best be described as:


1,723 responses



9. What percentage of teachers use ICT tools such as LCD Projector, Multimedia, etc. while teaching?

1,723 responses




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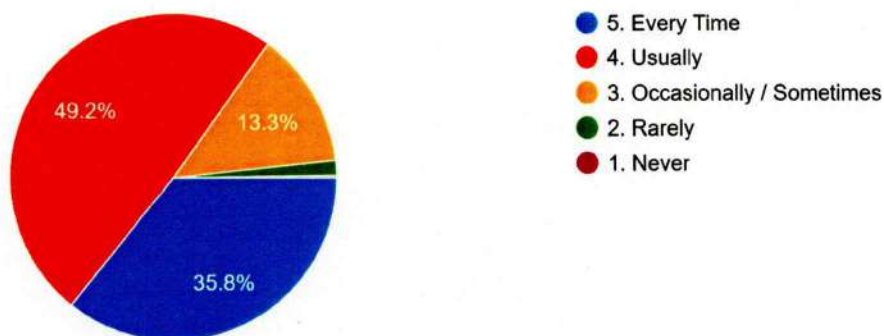
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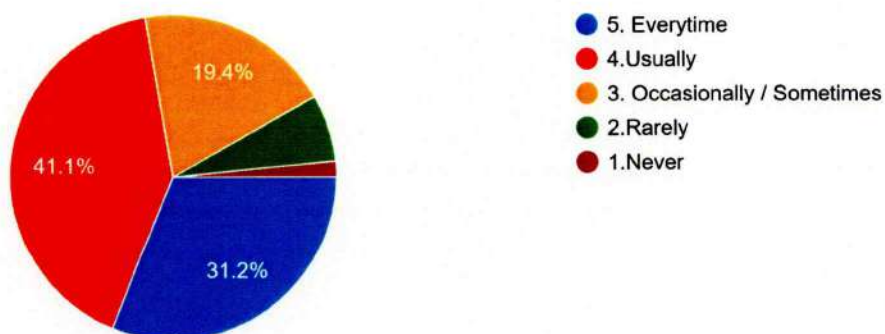
10. The Teachers illustrate the concepts through examples and applications.


1,723 responses



11. Teachers inform you about your expected competencies, Course outcomes and programme outcomes.

1,723 responses

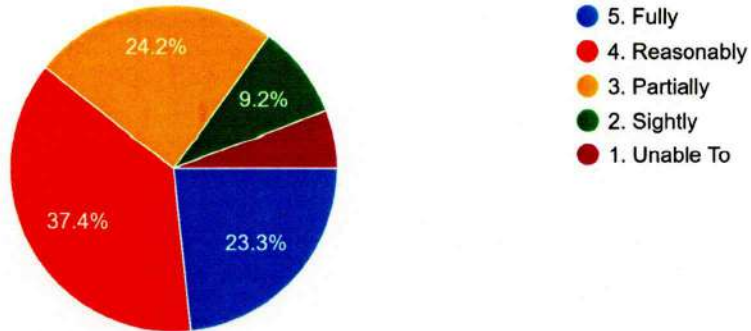



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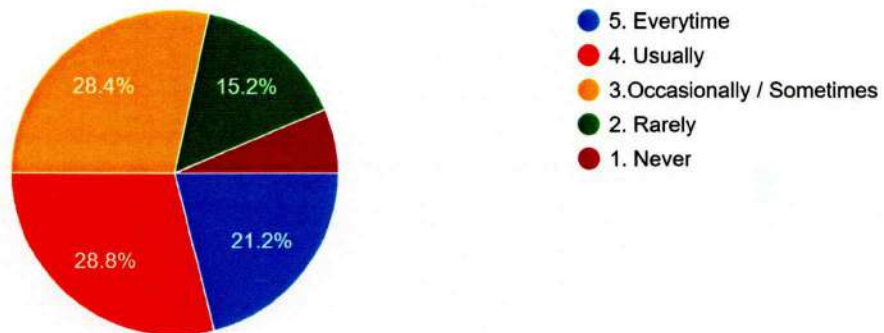
12. The teachers identify your strengths and encourage you with providing right level of challenges.

1,723 responses



13. Teachers are able to identify your weaknesses and help you to overcome them.

1,723 responses




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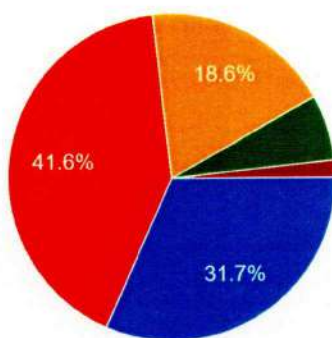
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14. The College/teachers use students centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

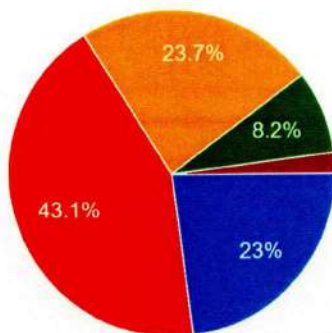
1,723 responses



- 5. To a great extent
- 4. Moderate
- 3. Some what
- 2. Very little
- 1. Not at all


15. the teaching and mentoring process in your college facilities you in intellectual, social and emotional growth.

1,723 responses



- 5. Significantly
- 4. Very well
- 3. Moderately
- 2. Marginally
- 1. Not at all




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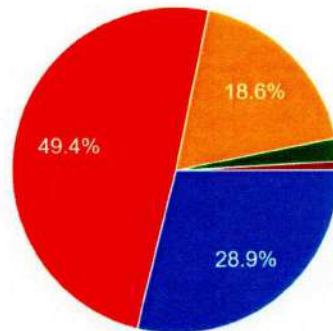


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16. The overall quality of teaching-learning process in your college is very good.

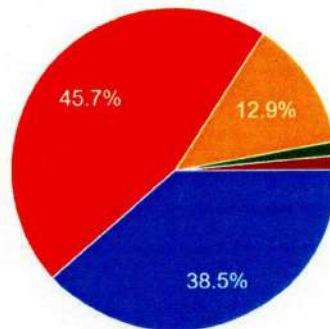
1,723 responses



- 5. Strongly agree
- 4. Agree
- 3. Neutral
- 2. Disagree
- 1. Strongly disagree

17. Fairness of the internal evaluation process by the teachers.

1,723 responses



- 5. Always fair
- 4. Usually fair
- 3. Sometimes unfair
- 2. Usually unfair
- 1. Unfair




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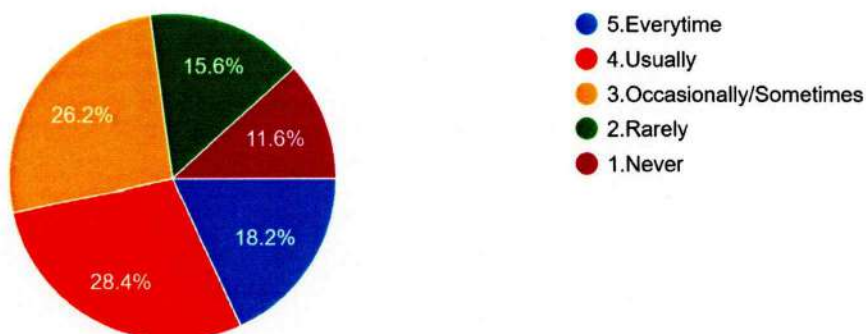
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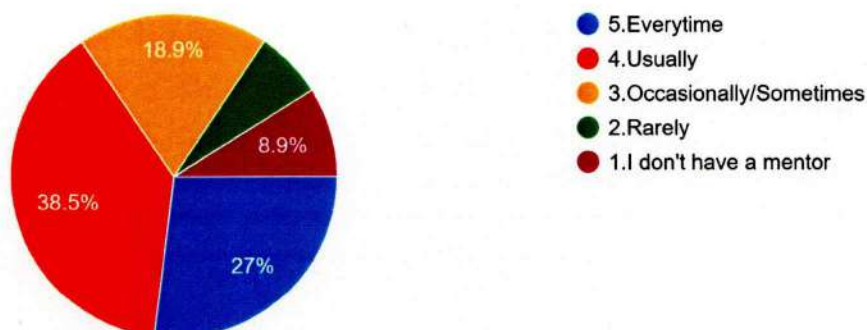
18. Was your performance in assignments discussed with you?


1,723 responses



19. Your mentor does a necessary follow-up with an assigned task to you.

1,723 responses

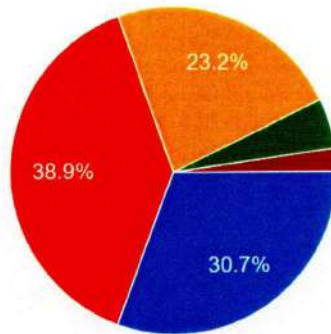



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20. Teacher encourage you to participate in extracurricular activities.

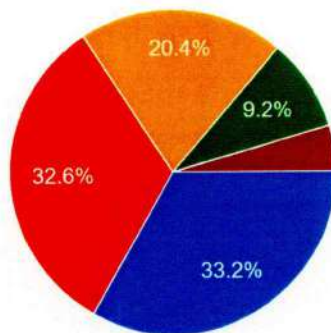
1,723 responses



- 5. Strongly agree
- 4. Agree
- 3. Neutral
- 2. Disagree
- 1. Strongly disagree

21. The college takes active interest in promoting internship, student exchange, field visit opportunities for students.

1,723 responses



- 5. Regularly
- 4. Often
- 3. Sometimes
- 2. Rarely
- 1. Never

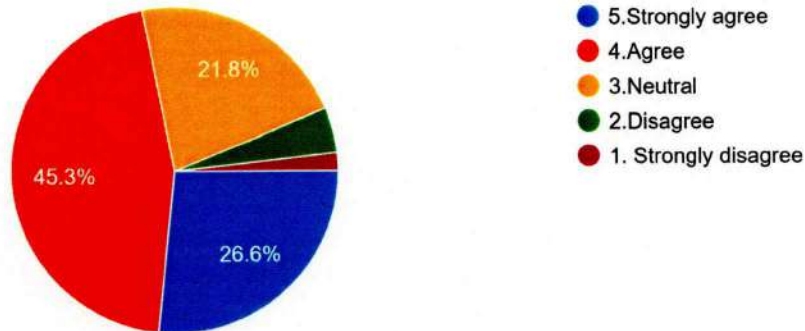



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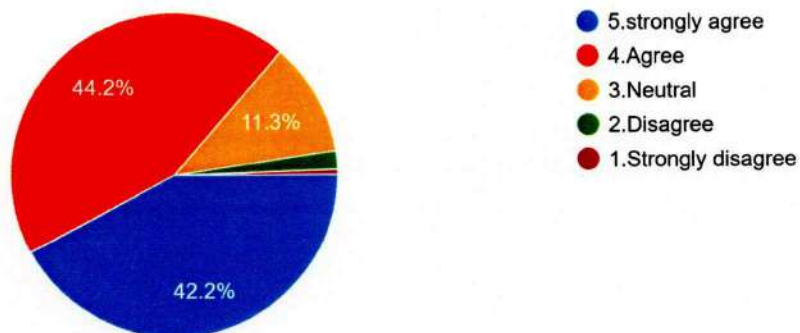
22. The college makes effort to engage students in monitoring, review and continuous quality improvement of the teaching learning process.

1,723 responses



23. The college has made available various value added courses to enhance skills and knowledge.

1,723 responses




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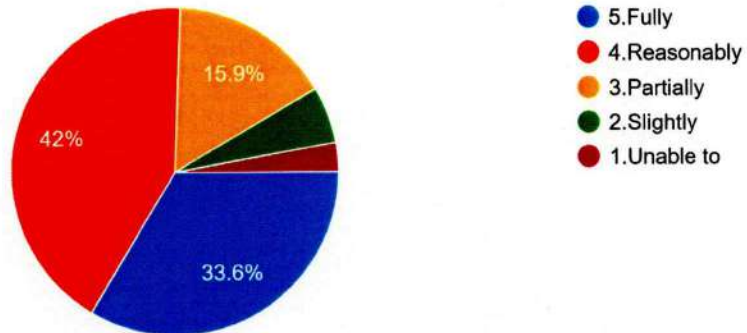


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24. The college provides enough exposure for grooming students personality.

1,723 responses




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REPORT ON STUDENT SATISFACTION SURVEY REGARDING TEACHING - LEARNING AND EVALUATION AY 2020-2021

3. Following are the major findings of this survey:

- 74.6% students have said 100% syllabus was covered in the class.
- 54.3% students have strongly agreed and 14.4% students agreed that the Curriculum comprises learning values in terms of concepts, knowledge, analytical abilities or broadening perspectives.
- 18.2% students strongly agreed and 42.8% students agreed that the Curriculum enhances your scope to develop entrepreneurial skills.
- 23.6% students strongly agreed and 50.4% students agreed that the Curriculum is career oriented.
- 21.7% students strongly agreed and 39.2% students agreed that the Classroom learning experience was very encouraging.
- 34.3% students strongly agreed and 34.9% students agreed that the above 90% of teachers use ICT tools such as LCD Projector, Multimedia, etc. while teaching.
- 31.2% students strongly agreed and 41.1% students agreed that Teachers inform students about your expected competencies, Course outcomes and programme outcomes.
- 23.3% students strongly agreed and 37.4% students agreed that the teachers identify your strengths and encourage you with providing right level of challenges.
- 31.7% students have said that to a great extent and 41.6% said at moderate level the College/teachers use student's centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.






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- 23% students have said that the teaching and mentoring process in your college facilities significantly in intellectual, social and emotional growth. 43.1% students have said that the teaching and mentoring process in your college facilities very well in intellectual, social and emotional growth.
- 28.9% students strongly agreed and 49.4% students agreed that the overall quality of teaching-learning process in your college is very good.
- 84.2% students the internal evaluation process by the teachers was very fair.
- 30.7% students strongly agreed and 38.9% students agreed that teachers encourage to participate in extracurricular activities.
- 55.8% students agreed that college takes active interest in promoting internship, student exchange and field visit opportunities for students.
- 26.6% students strongly agreed and 45.3% students agreed that the college makes effort to engage students in monitoring, review and continuous quality improvement of the teaching learning process.
- 42.2% students strongly agreed and 44.2% students agreed that the College has made available various value added courses to enhance skills and knowledge.
- 33.6% students strongly agreed and 42% students agreed that the College provides enough exposure for grooming student's personality.




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4. Suggestions:

Following suggestions were made by the students:

- NRI students should be provided with soft copies of Economics and maths.
- The time limit for the semester should be increased in order to finish the ACCA portion.
- Please don't keep classes after 4pm specially the interdisciplinary one. As they leave us with no time to pursue other extra-curricular activities like internship etc.
- There isn't enough choice given to us for choosing our interdisciplinary subjects, which is quite unfair for us every semester.
- Reduce the number of students per class so each student can get appropriate attention.
- Keep regular tests after each chapter.
- Make a cell that helps students get internships.
- Organise events and interactive session with teachers so students and teachers get to know each other well.
- The online mode of teachings not that effective.
- Interdisciplinary students should get a wider range of subjects to choose from. Liberal Arts have many interesting subjects and it would be great if students to choose from those subjects.
- The teachers focus on teaching as well as growth of each and every child and constantly motivate us to do better or engage us in group presentations or practical assignments which make studying interesting.
- It would have been great we were given feedbacks for our assignments, being in first year we were clueless about how we were actually performing and what was expected from us.





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- If online classes will go for long term, it is getting difficult for students to get ready to concentrate at 7:30 AM IST continuously as many students are NRI's and find it tough to be active due to difference in timings.
- The Sem-2 period should be long enough
- Classes should be 5 days a week
- The burden of assignments should be reduced since numerous assignments in a single subject keeps us overburdened.
- Provide internships opportunity to work along with ongoing college
- Provide better value added course related to finance, tax, computer language
- Company/field visits to understand how a specific industry or a company actually works




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4. Action Taken Report:

Student Satisfaction Survey regarding Teaching – Learning and Evaluation was discussed. This survey was conducted for the academic year 2020-21 in which classes were held in online mode due to Covid 19 Pandemic. Therefore, from the suggestions made by the students, it is found that students are unaware about the facilities and things available to students in college and also about the statutory and regulatory requirements of a college. In this academic year college ensured that all students received adequate study materials and lectures to prepare for semester examinations. It was decided to make aware students about the following things:

1. The Placement Cell of the college regularly updates to the students on various available internship offers and companies to be visited for Placement.
2. For interdisciplinary student's college offers wider range of subjects from a pool of interdisciplinary subjects to choose from.
3. College organizes every year company/field visits to give practical knowledge of the subject.
4. The curriculum we offer is carefully designed to provide students with the necessary skills to succeed in an ever-changing world and





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accordingly practical assignments are designed which makes learning experience very interesting.

5. Study material in soft copy format has been provided by many subject teachers.
6. College organizes inter and intra institutional workshops, seminars and many co-curricular activities like debate, drama, singing, dance and so on to support the holistic development of the students.
7. College also provides conducive environment and ambience of Learning and Teaching to support and promote research and innovative learning and teaching practices.
8. College provides various value added and credit courses to enrich in-depth knowledge of the subject.




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